

ACCESSING RESIDENTIAL CONSTRUCTION PERFORMANCE GUIDELINES,
CONSUMER REFERENCE

JCD FOLLOWS THE RESIDENTIAL CONSTRUCTION PERFORMANCE GUIDELINES (RCPG) AND PROVIDES YOU A DIGITAL COPY FOR YOUR REFERENCE. IF YOU THINK SOMETHING WAS NOT PERFORMED TO ADEQUATE QUALITY, YOU CAN CHECK THE RCPG TO SEE THE ACCEPTABLE PERFORMANCE GUIDELINE AND RELATED CORRECTIVE MEASURES IF NECESSARY. THE RCPG IS A THIRD-PARTY PUBLICATION THAT PROVIDES YOU WITH THE ASSURANCE THAT YOU ARE RECEIVING HIGH-QUALITY SERVICE.

DIGITAL COPIES OF THE RCPG ARE AVAILABLE THROUGH THE VITALSOURCE CONTENT MANAGEMENT PROGRAM BOOKSHELF. FOR QUICK DEMOS, VISIT THE ONLINE TUTORIAL VIDEOS HERE: [VITALBOOK TUTORIALS](#). THERE IS A MODULE FOR EACH DEVICE, WITH EXPANDING NAVIGATION ARROWS REVEALING SUBTOPICS. THE MOST POPULAR FEATURES ARE SEARCHING, HIGHLIGHTING, AND MAKING NOTES. SHOULD YOU NEED FURTHER ASSISTANCE PLEASE VISIT [HTTPS://SUPPORT.VITALSOURCE.COM](https://support.vitalsource.com)

GET STARTED BY CREATING A BOOKSHELF ACCOUNT:

1. GO TO [HTTP://WWW.VITALSOURCE.COM/REDEEM](http://www.vitalsource.com/redeem) AND SELECT "CREATE A VITALSOURCE ACCOUNT".
2. FILL OUT THE FORM USING THE OPTION "I'M A STUDENT".
3. THE NEXT SCREEN WILL ASK FOR YOUR 20-DIGIT REDEMPTION CODE. YOU WILL FIND THAT IN THE DESCRIPTION OF THE FIRST ITEM OF YOUR ESTIMATE CONTRACT.

TO OPEN YOUR COPY OF THE RCPG IN BOOKSHELF FOR ONLINE:

- SIGN IN AT [HTTPS://BOOKSHELF.VITALSOURCE.COM](https://bookshelf.vitalsource.com)
- CLICK ON THE NAME OF THE TITLE TO OPEN THE BOOK.

TO OPEN YOUR BOOK IN BOOKSHELF ON YOUR COMPUTER, YOU FIRST MUST HAVE A BOOKSHELF ACCOUNT, AND THEN DO THE FOLLOWING:

- DOWNLOAD BOOKSHELF FOR MAC OR PC FROM:
[HTTPS://SUPPORT.VITALSOURCE.COM/HC/EN-US](https://support.vitalsource.com/hc/en-us)
- ONCE BOOKSHELF IS INSTALLED, LAUNCH BOOKSHELF.
- SIGN INTO YOUR BOOKSHELF ACCOUNT.
- CLICK ON "ALL TITLES" IN THE COLLECTION PANE.
- DOUBLE CLICK ON THE TITLE TO DOWNLOAD THE BOOK TO YOUR COMPUTER. ONCE DOWNLOADED, DOUBLE-CLICK AGAIN TO OPEN THE BOOK.

TO OPEN YOUR BOOK IN BOOKSHELF FOR IOS AND ANDROID, YOU FIRST MUST HAVE A BOOKSHELF ACCOUNT, AND THEN DO THE FOLLOWING:

- DOWNLOAD BOOKSHELF FOR IOS OR ANDROID FROM:
[HTTPS://SUPPORT.VITALSOURCE.COM/HC/EN-US](https://support.vitalsource.com/hc/en-us)
- ONCE BOOKSHELF IS INSTALLED, LAUNCH BOOKSHELF.
- SIGN INTO YOUR BOOKSHELF ACCOUNT.
- CLICK ON "ALL TITLES" IN THE COLLECTION PANE.
- TAP ON THE TITLE TO DOWNLOAD THE BOOK TO YOUR MOBILE DEVICE. ONCE DOWNLOADED, TAP AGAIN TO OPEN THE BOOK.